

How to Create your Username and Password on ARL SURA?



1

Visit arlsura.com



arlsura.com



2

Click on **Solicitud de Clave** (Password Request), located on the top right corner of the webpage.

Escríbenos

Solicitud de Clave



INICIAR SESIÓN



3

Choose your type of user

(company/employer, person, Consultant). Remember, this refers to your relationship with ARL SURA.

Para obtener tu clave, elige tu relación con nosotros



Empresa /
Empleador



Asesor



Persona

4

Enter the requested information according to your selection. In this case, we will use the option **Person**.

Crea tu cuenta de SURA

ID Type*

ID Number*

Cellphone*

Email*



Confirm Email*

Acepto los Términos del servicio y la Política de privacidad y ley de datos personales

5

You will receive an email with an account activation code. Choose your password and that is all! Now you have direct access to the ARL SURA website using your username and password.



Requirements to access Home Care Services:

With these data, you can access online services on ARL SURA, including:

- ⦿ Bulk upload of enrollment and disenrollment.
- ⦿ Membership card print: with company logo and space for picture.
- ⦿ Update of information: workers info, company info, work center.
- ⦿ Certificate requests: enrollment according to agreement type.
- ⦿ Enrollment to Company Training Plan.



Remember, in order to request your login credentials, you must already be a member of ARL SURA services.